

QUALITY POLICY**QUALITY POLICY**

“**BULGARIAN DREDGING COMPANY**” **EOOD** is committed to providing a quality service, that consistently and continuously meets the requirements of its customers whilst protecting assets under its care, its employees, and the environment in general in the long, medium and short-term.

This is achieved by providing services offered by the Company in the field of “**Construction of hydraulic structures, dredging works, as well as ship Chandler services, shipping agency services and technical management of sea vessels.**”

The strategy of “**BULGARIAN DREDGING COMPANY**” **EOOD** is, by applying the basic principles of quality, to ensure optimal efficiency of its activity, maintaining a high level of service quality, thereby satisfying the defined and implied requirements of customers, their needs, and expectations.

QUALITY OBJECTIVES

“**BULGARIAN DREDGING COMPANY**” **EOOD** has defined the following quality goals:

Customers:

- ✓ To guarantee the quality of services to a level that fully meets the requirements of customers and ensures their satisfaction.

Service:

- ✓ To meet the applicable standards and specific requirements regarding the quality of the services offered.
- ✓ To offer products with a high degree of differentiation compared to the same ones offered on the national and international market.
- ✓ To offer services in accordance with Bulgarian and international legislation.

Staff:

- ✓ To provide highly qualified and motivated personnel, as well as appropriate training of personnel to increase their knowledge and skills.

Partners:

- ✓ To study and consider the opportunities and prospects for the company's development in quality planning, complying with the criteria of the leaders in the industry.
- ✓ Increasing competitiveness:
- ✓ To maintain its existing market positions and win new market niches by constantly improving the quality of the services offered.

The Director of “**BULGARIAN DREDGING COMPANY**” **EOOD** has full responsibility for the development, implementation, and maintenance of the Quality Management System at all management and operational levels, as well as for the periodic review of the adequacy of the quality policy.

The implementation of the Quality Policy obliges every employee of the Company to personally contribute to the achievement of the set quality goals.

01.11.2023

Director: 